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| Zoppas Industries  | FUNCTIONAL SPECIFICATION | 0.40.81 |
| | <i>PRODUCTION PART APPROVAL PROCESS</i> <i>(PPAP)</i> | Rev.: 2 |
| | | Data: 17.10.2016 |
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SPECIFICATION REVISIONS

| REV. | ISSUE DATE | FILLED IN BY | VARIATION AND/OR MODIFICATION | APPROVED BY |
|------|------------|---------------|--|--------------|
| 1 | 25.07.2014 | D. CANZIAN | Translation of the italian version, revision 1 | M. DALLA CIA |
| 2 | 17.10.2016 | N. PONGILUPPI | Transl. – Mod. Title, par. 2, 3, 4, 5, 6, 7, 8, attachment | M. DALLA CIA |

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1. SUBJECT

This specification defines the requirements for the approval of the series production, that is the Production Part Approval Process (PPAP).

2. SCOPE

The scope of the PPAP is to determine that:

- the requirements (in terms of compliance with the technical documentation, specifications and drawing) have been fully understood and fulfilled by the Supplier;
- the Supplier's production process has the potentials/capacities to create a product satisfying the requirements for the phases of the actual production series

3. APPLICABILITY

This specification applies to all supplies of products meant for the automotive sector or even other sectors if required specifically by the Customer *in the cases listed below*:

- 1) new product;
- 2) correction of a discrepancy surveyed on the material previously subjected to a PPAP;
- 3) modification to an existing process (specifications, type of material, drawing);
- 4) modification to the supplier's production process (tools, machines, equipment);
- 5) change of supplier's production site;
- 6) new supplier;
- 7) manufacture relating to the product's item code not active for more than a year

-

4. REFERENCE DOCUMENTS

PPAP 4th edition

Production Part Approval Process (AIAG)

5. GENERAL

The PPAP consists of a file/set of documents useful to demonstrate that the supplier's manufacturing process fulfills the customer's requests, including safety and regulatory requirements, with particular reference to a specific code of product or material/component.

The required documentation must refer to production parts which represent the actual manufacturing process, and which are realized with standard equipment.

The different submission levels are indicated in the table below:

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| <u>PPAP submission levels</u> | <u>Description</u> |
|--|---|
| <u>Level 1</u> | <u>PSW and for materials with aesthetical requirements, also the Appearance Approval Report (AAR)</u> |
| <u>Level 2</u> | <u>PSW with product samples and limited supporting documentation (see scheme)</u> |
| <u>Level 3</u> | <u>PSW with product samples and complete supporting documentation (see scheme)</u> |
| <u>Level 4</u> | <u>PSW and other requirements as defined by the customer</u> |
| <u>Level 5</u> | <u>PSW with product samples and complete supporting documentation reviewed at the supplier's</u> |

LEGENDPSW = Part Submission Warrant

The “submission level” to be presented shall be the one requested by the customer. If there are no explicit indications by the customer, **level 3 shall be the default level and the documents to be submitted are all the ones** listed in the following table._

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| PPAP Requirement | <u>Documents</u> | <u>PPAP</u> | | | | |
|-------------------------|--|--------------------------------------|-----------------|-----------------|-----------------|-----------------|
| | | <u>PPAP submission levels</u> | | | | |
| | | <u>1</u> | <u>2</u> | <u>3</u> | <u>4</u> | <u>5</u> |
| <u>1</u> | <u>Design records</u> | R | S | S | * | R |
| <u>2</u> | <u>Engineering Change Notice (if any)</u> | R | S | S | * | R |
| <u>3</u> | <u>Customer Engineering Approval, if required</u> | R | R | S | * | R |
| <u>4</u> | <u>Design FMEA (DFMEA)</u> | R | R | S | * | R |
| <u>5</u> | <u>Process Flow Chart</u> | R | R | S | * | R |
| <u>6</u> | <u>Process FMEA (PFMEA)</u> | R | R | S | * | R |
| <u>7</u> | <u>Control Plan</u> | R | R | S | * | R |
| <u>8</u> | <u>Measurement System Analysis (Gage R&R)</u> | R | R | S | * | R |
| <u>9</u> | <u>Dimensional results</u> | R | S | S | * | R |
| <u>10</u> | <u>Material, Performance Test Results</u> | R | S | S | * | R |
| <u>11</u> | <u>Initial Process Studies (Ppk, Cpk)</u> | R | R | S | * | R |
| <u>12</u> | <u>Qualified Laboratory Documentation</u> | R | S | S | * | R |
| <u>13</u> | <u>Appearance Approval Report, if required</u> | S | S | S | * | R |
| <u>14</u> | <u>Sample Product</u> | R | S | S | * | R |
| <u>15</u> | <u>Master samples</u> | R | R | R | * | R |
| <u>16</u> | <u>Checking aids</u> | R | R | R | * | R |
| <u>17</u> | <u>Records of compliance with Customer-Specific Requirements</u> | R | R | S | * | R |
| <u>18</u> | <u>Part Submission Warrant (PSW)</u> | S | S | S | S | R |

LEGEND

S = the Supplier submits the documentation to the Customer and keeps a copy in appropriate places


R = the Supplier keeps a copy of the documentation in appropriate places and on request he makes it available to the Customer

* = The Supplier keeps a copy of the documentation in appropriate places and on request he submits it to the Customer

The documents must be submitted to the customer for approval when dispatching the first series production (pre-production).

After the analysis of the documents by the Customer, the PPAP may get the following statuses:

- **Approved or "Full Approval"**: it means that the product/part fulfills all Customer requirements;

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- **Interim approval:** it allows the product/part's dispatch for a limited period of time, allowing to undertake the right corrective actions;
- **Rejected:** it means that what has been submitted does not fulfill what required by the customer. In this case it is necessary to correct any anomalies, and to undertake the right corrective actions in order to submit a new PPAP again.

The PPAP documentation shall be archived according to the procedure Q.DOC 910.

6. RESPONSIBILITY

The Product Quality personnel is responsible for collecting the documentation required by the customer.

Suppliers Development is responsible for collecting the documentation requested to the supplier.


The responsibilities for the filling in of the various PPAP documents are reported in the table below.

| PPAP documents | | COM | UT | ING IND | VQP | VQU | LAB | VQE |
|----------------|---|-----|----------|----------|----------|-----|----------|-----|
| 1 | Design records | C | R | <u>C</u> | | | | C |
| 2 | Engineering Change Notice, if any | C | R | C | | | | |
| 3 | <u>Customer</u> Engineering Approval | C | R | | | | | |
| 4 | <u>Design FMEA (DFMEA)</u> | | R | C | C | | C | |
| 5 | Process Flow Diagram | | C | <u>R</u> | C | C | | |
| 6 | <u>Process FMEA (PFMEA)</u> | | C | R | C | | C | |
| 7 | Control Plan | | C | C | R | C | | |
| 8 | <u>Measurement System Analysis, Gage R&R</u> | | | | C | | <u>R</u> | |
| 9 | Dimensional Results | | | | C | R | | |
| 10 | <u>Material, Performance Test Results</u> (DVP&R) | | C | | | | R | C |
| 11 | Process capability studies (<u>Ppk, Cpk</u>)/ Initial Process Studies | | C | <u>C</u> | R | | | |
| 12 | Qualified Laboratory Documentation | | | | | | R | |
| 13 | <u>Appearance Approval Report</u> (if <u>required</u>) | | | | | R | | |
| 14 | Sample Product | | R | | | C | | |
| 15 | Master Sample | | <u>C</u> | | <u>R</u> | | | |
| 16 | Checking aids | | | C | | | R | |
| 17 | <u>Records of compliance</u> with Customer-Specific Requirements | C | <u>R</u> | C | <u>R</u> | | | |
| 18 | Part Submission Warrant (<u>PSW</u>) | | | | R | | | |

LEGEND

R = Responsibility; C = Cooperation

COM= Sales; UT = Technical Dept; VQE = Incoming Quality; VQP = Process Quality; LAB = Laboratory; ING IND = Industrial Engineering

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Z. PPAP DOCUMENTS

7.1 Design Records

The design of the product and of its components shall be made available to the Customer with indication of the reference designer.

All materials/components foreseen in the drawing and/or in the worksheet and/or in the basic list of materials shall be compliant with the customer requests.

If required by the Customer, it is necessary to provide evidence of the fact that what has been used fulfills all requirements.

Likewise, upon customer request, this information may be uploaded in the **International Material Data System (IMDS)**.

If applicable, in case of polymeric components, these shall be marked according to the following criteria:

- Plastic parts weighing at least 100 g according to ISO 11469/1043-1;
- Elastomeric parts weighing at least 200 g according to ISO 11469/1629.

7.2 Engineering Change Notice

Eventual modifications brought to the design (drawing, worksheet) shall be recorded by the designer both in the drawing and in the engineering software/technical system according to the usual procedures.

Each design modification shall be authorized by the customer and implemented in the design records.

If the modification has not been recorded in the design record but incorporated in the product, a document authorizing this modification is necessary in any case.

7.3 Customer Engineering Approval

It is necessary to have evidence of the Customer's engineering approval.

7.4 Design FMEA (DFMEA)

The Design FMEA shall be developed also in accordance with the customer requirements. If possible, the DFMEA shall consider also the problems at the end of the product's life cycle. If the design has been made by the customer, it is his duty to forward the component's critical characteristics to the Design, so that they can be considered in the DFMEA and subsequently in the PFMEA (Process FMEA) and in the Control Plan.

7.5 Process Flow Diagrams


All of the process phases shall be represented according to the flow diagram logic.

7.6 Process FMEA (PFMEA)

The Process FMEA shall be developed according to the customer requirements and any other information defined by Design dept./Industrial Engineering.

7.7 Control Plan

The Control Plan shall be developed according to what required by and agreed with the Customer and according to the PFMEA results.

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7.8 Measurement System Analysis

The supplier shall apply the Measurement System Analysis (e.g. Gage R&R) both for the measurement instruments used (new or modified ones) as well as for the testing instruments.

7.9 Dimensional Results

The dimensional results required by the drawing and control plan shall be recorded in order to provide evidence of the compliance with what required.

The record must clearly indicate: organization name, part number, reference drawing with revision and date, any other documents. Moreover for each part verified it is necessary to indicate: dimension/characteristic, design rated values, test date, surveyed values, results of the control.

7.10 Records of Material / Performance Tests (DVP&R)

Test surveys of product performance and/or materials shall be recorded (e.g. chemical analyses, physical analysis, metallographic analysis, life tests, etc.) in a test report in order to demonstrate the product's conformity. Unless otherwise required, this record shall report the organization name, the part number, the reference drawing with revision and date and the following information:

- Test type
- Reference specification
- Acceptance criteria
- Test responsible
- Test start and estimated duration
- Sample quantity and type
- Test results OK / KO

7.11 Initial Process Studies (Ppk, Cpk)

In order to demonstrate that the critical characteristics agreed with the customer are stable, suitable process capability studies shall be performed through the Ppk e Cpk indexes.

The applicable acceptance criteria are reported below:


| CHARACTERISTIC | CAPABILITY (PRE-PRODUCTION) | CAPABILITY (SERIES PRODUCTION) |
|----------------|--------------------------------|-----------------------------------|
| Important | $Ppk \geq 1,67$ | <u>$Cpk \geq 1,33$</u> |
| Critical | $Ppk \geq 2$ | <u>$Cpk \geq 1,67$</u> |

If the process is not stable (process capability indexes below the limits reported above), it is necessary to undertake suitable corrective actions in order to eliminate the root causes. The corrective actions shall be defined upon agreement with the customer and shall be communicated to him.

If the process is still unstable before any declaration, the Corrective Actions Plan and the modified Control Plan shall be submitted to the customer for approval, foreseeing a 100% check.

Any deviation request can be forwarded to the customer according to the procedure Q.MANUF 580.

Unless otherwise requested by the customer, attribute studies are not valid for the PPAP.

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7.12 Qualified Laboratory Documentation

If the tests are carried out externally, they shall be carried out by a Laboratory qualified according to ISO/IEC 17025: the test reports shall report the relevant Laboratory's name, test dates, and reference standards used. In any case, the Laboratory (internal or external) where the tests are carried out shall have all documentation necessary to demonstrate that the Laboratory can carry out the required test types.

7.13 Appearance Approval Report, if required

The aesthetic aspect shall be considered only if the customer deems it as a critical feature for the product/material.

7.14 Sample Production Parts

In agreement with what defined by the customer, product samples shall be provided in the quantity required.

7.15 Master Sample

A master sample approved by the customer shall be kept according to the PPAP documentation, that means up to the production of an eventual new sample for customer approval.

The date of customer approval reported in the PSW shall be indicated on the sample itself. This sample may be used as a reference for the training of the production operators.

7.16 Checking aids

If tools such as templates, gauges, etc. are used for the product control due to customer requests or due to internal needs, these shall be calibrated.

Upon customer request, the calibration report shall be attached to the PPAP documents.

7.17 Customer Specific Requirements

If the customers has specific requirements, the compliance to these shall be documented.


With regards to environmental protection, the requirements may be:

- Creation of product/component MDS (Material Data Sheet) in the International Material Data System (IMDS) in order to guarantee a correct disposal of end-of life vehicles by observing the limits of the hazardous substance which may be contained in the product/component in compliance with standards, laws and regulations applicable at national and international levels (e.g. GADSL list);
- Declaration of conformity in accordance with ELV/RoHS directive, REACH regulation, etc.;
- Declaration regarding hazardous substances contained in the product/component in accordance with the customer's Restriction Material List (RML)

Other requirements may be for example the filling in of the form Q.254 regarding the feasibility commitment.

7.18 Part Submission Warrant


Upon completion of all PPAP documents, the Part Submission Warrant (PSW) shall be filled in. The PSW is a document containing:

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- information necessary to identify the product/part;
- information regarding the manufacturing plant;
- customer references;
- indication of materials;
- reason of submission;
- submission level required;
- result of submission;
- signature of organization representative

8. ATTACHMENTS

See form Q.167

| | | | |
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PPAP

Production Part Approval Process

| | |
|-------------------------------|--------------|
| Part Description | NAME |
| Part Number | NUMBER |
| Customer's Part Number | NUMBER |
| Drawing Number | NUMBER |
| Engineering Change Level | ECL |
| Engineering Change Level Date | ECL DATE |
| Organization Name | SUPPLIER |
| Organization Code | CODE |
| Street Address | ADDRESS |
| City | CITY |
| Zip-Code | ZIP |
| Country | COUNTRY |
| Contact Phone Number | 555-555-5555 |
| Customer's name | CUSTOMER |
| Application | APPLICATION |
| Date | DATE |

Contact person

Note: All tabs in **green** are PPAP documents, that may be part of the PPAP documentation (depending on the sampling reason sampling level and type of part)

All tabs in **blue** are supporting pages, and are **not** part of the PPAP (eg. info about the revision changes)

All tabs in **orange** are PPAP documents, that may be filled in by the customer or the organisation.

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PPAP LIST OF DOCUMENTS

This list is used for the creation of PPAP documents.

Please ensure that all documents are available to the contact person according to the required submission level.

Unless otherwise agreed, PPAP documents have to be sent according to PPAP submission level 3.

Documents identified in bold are available in excel format.

| PPAP-Requirement | Documents | PPAP Submission Level | | | | | Customer | |
|------------------|---|-----------------------|---|---|---|---|----------|---------|
| | | 1 | 2 | 3 | 4 | 5 | Approv. | Reject. |
| 1 | Design Records, Drawings | R | S | S | * | R | | |
| 2 | Engineering change documents, if any | R | S | S | * | R | | |
| 3 | Customer engineering approval, if required | R | R | S | * | R | | |
| 4 | Design-FMEA | R | R | S | * | R | | |
| 5 | Process flow chart | R | R | S | * | R | | |
| 6 | Process-FMEA | R | R | S | * | R | | |
| 7 | Control plan | R | R | S | * | R | | |
| 8 | Measurement system analysis studies (Gage R&R) | R | R | S | * | R | | |
| 9 | Dimensional data sheet | R | S | S | * | R | | |
| 10 | Material, performance test results | R | S | S | * | R | | |
| 11 | Initial process studies (Ppk, Cpk) | R | R | S | * | R | | |
| 12 | Qualified laboratory documentation | R | S | S | * | R | | |
| 13 | Appearance Approval report, if required | S | S | S | * | R | | |
| 14 | Sample parts | R | S | S | * | R | | |
| 15 | Master sample | R | R | R | * | R | | |
| 16 | Checking aids | R | R | R | * | R | | |
| 17 | Records of compliance with customer specific requirements as agreed upon with | R | R | S | * | R | | |
| 18 | Part submission warrant (PSW) | S | S | S | S | R | | |
| 19 | Material data sheet, if required | S | S | S | * | R | | |
| 20 | PSW Deviation sheet, if required | S | S | S | S | R | | |

LEGEND

Level 1 Warrant only (and for designated appearance items, an Appearance Approval Report) submitted to the customer.

Level 2 Warrant with product samples and limited supporting data submitted to the customer.

Level 3 Warrant with product samples and complete supporting data submitted to customer. Default Submission Level

Level 4 Warrant and other requirements as defined by the customer.

Level 5 Warrant with product samples and complete supporting data reviewed at organization's manufacturing location.

S

Submit to the customer and retain a copy at appropriate locations

R

Not submit but retain at appropriate locations and make available to the customer upon request

*

Retain at appropriate locations and submit to the customer upon request

REVISIONS SHEET

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DFMEA
(DESIGN FAILURE MODE AND EFFECT ANALYSIS)


[illegible]

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| | |
|---|---------------------------|
| Zoppas Industries <small>Heating Element Technologies</small> | PROCESS FLOW CHART |
|---|---------------------------|

☐ Prototype
 ☐ Pre-production
 ☐ Series

| | | | |
|-----------------------|--|--------------------------|--|
| Flow Chart No. | | Current release level | |
| Original release date | | Current release date | |
| Organization name | | Organization plant | |
| Part Number | | Part description | |
| Eng. Release date | | Eng. latest change level | |
| Contact person | | | |

| |
|-----------------------------------|
| Process Flow Chart Diagram |
|-----------------------------------|

| | | | | | |
|---|---|---|---|--|---|
| Legenda | | | | | |
|  |  |  |  |  |  |
| operation | control (decision) | raw materials/compon. | storage | delivery | handling/transport |

PFMEA
(PROCESS FAILURE MODE AND EFFECT ANALYSIS)

[illegible]

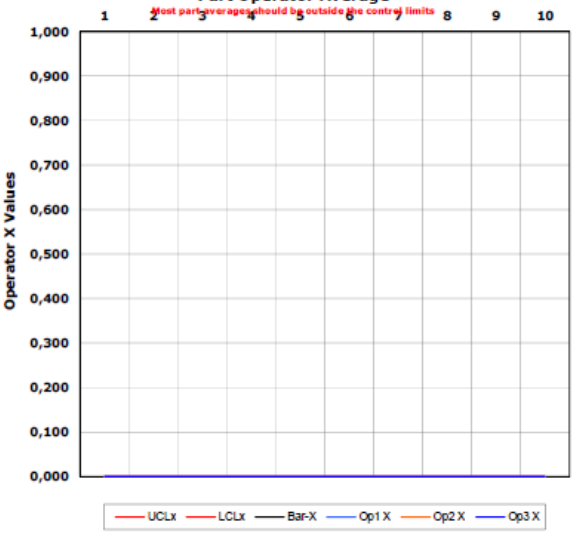
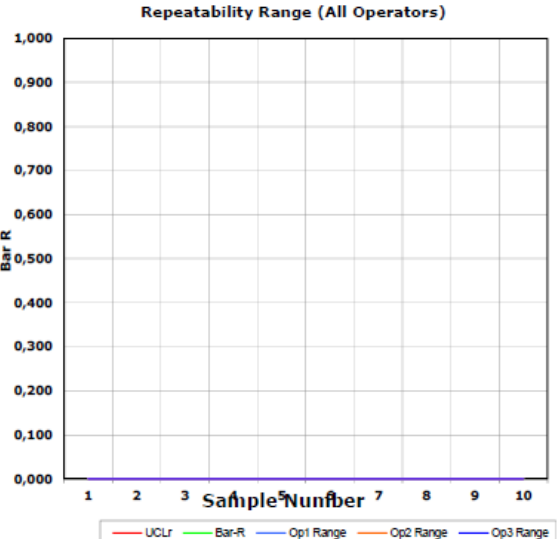
[illegible]

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| Part Number: | | Organization Name: | | Date: | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Drawing Number: | | Organization Address: | | Contact person: | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| Other information: | | Phone number: | | GR&R Contact: | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Calibration Date: | | Gage Type: | | Gage ID: | | Unit of Measure: | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| <table border="1"> <thead> <tr> <th rowspan="2">Part #</th> <th colspan="4">Operator 1</th> <th colspan="4">Operator 2</th> <th colspan="4">Operator 3</th> </tr> <tr> <th>1st Trial</th> <th>2nd Trial</th> <th>3rd Trial</th> <th>Range</th> <th>1st Trial</th> <th>2nd Trial</th> <th>3rd Trial</th> <th>Range</th> <th>1st Trial</th> <th>2nd Trial</th> <th>3rd Trial</th> <th>Range</th> </tr> </thead> <tbody> <tr><td>1</td><td></td><td></td><td></td><td>0,000</td><td></td><td></td><td></td><td>0,000</td><td></td><td></td><td></td><td>0,000</td></tr> <tr><td>2</td><td></td><td></td><td></td><td>0,000</td><td></td><td></td><td></td><td>0,000</td><td></td><td></td><td></td><td>0,000</td></tr> <tr><td>3</td><td></td><td></td><td></td><td>0,000</td><td></td><td></td><td></td><td>0,000</td><td></td><td></td><td></td><td>0,000</td></tr> <tr><td>4</td><td></td><td></td><td></td><td>0,000</td><td></td><td></td><td></td><td>0,000</td><td></td><td></td><td></td><td>0,000</td></tr> <tr><td>5</td><td></td><td></td><td></td><td>0,000</td><td></td><td></td><td></td><td>0,000</td><td></td><td></td><td></td><td>0,000</td></tr> <tr><td>6</td><td></td><td></td><td></td><td>0,000</td><td></td><td></td><td></td><td>0,000</td><td></td><td></td><td></td><td>0,000</td></tr> <tr><td>7</td><td></td><td></td><td></td><td>0,000</td><td></td><td></td><td></td><td>0,000</td><td></td><td></td><td></td><td>0,000</td></tr> <tr><td>8</td><td></td><td></td><td></td><td>0,000</td><td></td><td></td><td></td><td>0,000</td><td></td><td></td><td></td><td>0,000</td></tr> <tr><td>9</td><td></td><td></td><td></td><td>0,000</td><td></td><td></td><td></td><td>0,000</td><td></td><td></td><td></td><td>0,000</td></tr> <tr><td>10</td><td></td><td></td><td></td><td>0,000</td><td></td><td></td><td></td><td>0,000</td><td></td><td></td><td></td><td>0,000</td></tr> </tbody> </table> | | | | | | | | | | | | | Part # | Operator 1 | | | | Operator 2 | | | | Operator 3 | | | | 1st Trial | 2nd Trial | 3rd Trial | Range | 1st Trial | 2nd Trial | 3rd Trial | Range | 1st Trial | 2nd Trial | 3rd Trial | Range | 1 | | | | 0,000 | | | | 0,000 | | | | 0,000 | 2 | | | | 0,000 | | | | 0,000 | | | | 0,000 | 3 | | | | 0,000 | | | | 0,000 | | | | 0,000 | 4 | | | | 0,000 | | | | 0,000 | | | | 0,000 | 5 | | | | 0,000 | | | | 0,000 | | | | 0,000 | 6 | | | | 0,000 | | | | 0,000 | | | | 0,000 | 7 | | | | 0,000 | | | | 0,000 | | | | 0,000 | 8 | | | | 0,000 | | | | 0,000 | | | | 0,000 | 9 | | | | 0,000 | | | | 0,000 | | | | 0,000 | 10 | | | | 0,000 | | | | 0,000 | | | | 0,000 |
| Part # | Operator 1 | | | | Operator 2 | | | | Operator 3 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| * A minimum of six samples for each trial is required for these results to be valid | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Gage R&R Summary | | | | | Gage R&R Disposition | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Measurement Unit Analysis | | | | | Disposition | | | | #DIV/0! | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Repeatability: EV= #DIV/0! Reproducibility: AV= #DIV/0! R&R= #DIV/0! Part Variation: PV= #N/D Total Variation: TV= #DIV/0! | | | | | GR&R _{TOL} % < 10 | | | | Pass - Gage System is Useable | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| % Process Variation (TV) / % Tolerance Variation (TOL) | | | | | 10 ≤ GR&R _{TOL} % ≤ 30 | | | | Gage System is useable but marginal | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| % Equipment Variation (EV _{TV}) #DIV/0! %EV _{TOL} #DIV/0! % Appraiser Variation (AV _{TV}) #DIV/0! %AV _{TOL} #DIV/0! %GR&R (GR&R _{TV}) #DIV/0! %GR&R _{TOL} #DIV/0! %Part Variation (PV _{TV}) #N/D | | | | | GR&R _{TOL} % > 30 | | | | Fail - Gage System is Unstable | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <div> <div> Part Operator Average  </div> <div> Repeatability Range (All Operators)  </div> </div> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

PRODUCTION PART APPROVAL PROCESS
(PPAP)

Rev.: 2

Data: 17.10.2016

Pagina: 20/26

| Zoppas Industries Harding Mount Technologies | | Attribute Gage R&R Study | | | | | | | | | | | | | | |
|--|------------|---|--------|--|--------|------------|------------|------------|--------------|------------|-----------------|---------|-------------------|---------|-----------------|--|
| Date: | | | | <table border="1"> <thead> <tr> <th colspan="2">Legend</th> </tr> </thead> <tbody> <tr> <td>OK</td> <td>Good</td> </tr> <tr> <td>NOK</td> <td>No Good</td> </tr> </tbody> </table> | | | | | Legend | | OK | Good | NOK | No Good | | |
| Legend | | | | | | | | | | | | | | | | |
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| | | <table border="1"> <thead> <tr> <th>Name</th> <th>Date</th> </tr> </thead> <tbody> <tr> <td>Operator A</td> <td>dd/mm/yyyy</td> </tr> <tr> <td>Operator B</td> <td></td> </tr> <tr> <td>Operator C</td> <td></td> </tr> </tbody> </table> | | Name | Date | Operator A | dd/mm/yyyy | Operator B | | Operator C | | | | | | |
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| 34 | | | | | | | | | | | | | | | | |
| 35 | | | | | | | | | | | | | | | | |
| 36 | | | | | | | | | | | | | | | | |
| 37 | | | | | | | | | | | | | | | | |
| 38 | | | | | | | | | | | | | | | | |
| 39 | | | | | | | | | | | | | | | | |
| 40 | | | | | | | | | | | | | | | | |
| Each Operator vs. Standard | | | | | | | | | | | | | | | | |
| Individual repeatability of Operator | | | | | | | | | | | | | | | | |
| <table border="1"> <thead> <tr> <th colspan="2">FINAL RESULT</th> </tr> </thead> <tbody> <tr> <td>% REPEATABILITY</td> <td>#DIV/0!</td> </tr> <tr> <td>% REPRODUCIBILITY</td> <td>#DIV/0!</td> </tr> <tr> <td>%TOTAL ACCURACY</td> <td></td> </tr> </tbody> </table> | | | | | | | | | FINAL RESULT | | % REPEATABILITY | #DIV/0! | % REPRODUCIBILITY | #DIV/0! | %TOTAL ACCURACY | |
| FINAL RESULT | | | | | | | | | | | | | | | | |
| % REPEATABILITY | #DIV/0! | | | | | | | | | | | | | | | |
| % REPRODUCIBILITY | #DIV/0! | | | | | | | | | | | | | | | |
| %TOTAL ACCURACY | | | | | | | | | | | | | | | | |
| <div> <div>Individual effectiveness ("Each Operator vs. Standard")</div> <div>Reproducibility of the measurement system ("Between Operator Variation").</div> <div>Overall effectiveness of the measurement system ("All Operator vs. Standard").</div> </div> | | | | | | | | | | | | | | | | |

PRODUCTION PART APPROVAL - DIMENSIONAL DATA SHEET

[illegible]


PRODUCTION PART APPROVAL PROCESS
(PPAP)


Rev.: 2

Data: 17.10.2016

Pagina: 23/26

| | |
|--|--|
| Zoppas Industries <i>Heating Element Technologies</i> | <h2 style="margin: 0;">Part Submission Warrant</h2> |
| <div style="display: flex; justify-content: space-between;"> <div>Part Name _____</div> <div>Cust. Part Number _____</div> </div> <div style="display: flex; justify-content: space-between;"> <div>Shown on Drawing Number _____</div> <div>Org. Part Number _____</div> </div> <div style="display: flex; justify-content: space-between;"> <div>Cust. Eng. Change Level _____</div> <div>Org. Eng. Change Level _____</div> <div>Dated _____</div> </div> <div style="display: flex; justify-content: space-between;"> <div>Additional Engineering Changes _____</div> <div>Dated _____</div> </div> <div style="display: flex; justify-content: space-between;"> <div>Safety and/or Government Regulation <input type="checkbox"/> Yes <input type="checkbox"/> No</div> <div>Purchase Order No. _____</div> <div>Weight (kg) _____</div> </div> <div style="display: flex; justify-content: space-between;"> <div>Checking Aid Number _____</div> <div>Checking Aid Eng. Change Level _____</div> <div>Dated _____</div> </div> | |
| ORGANIZATION MANUFACTURING INFORMATION | CUSTOMER SUBMITTAL INFORMATION |
| Organization Name & Supplier/Vendor Code _____ | Customer Name/Division _____ |
| Street Address _____ | Buyer/Buyer Code _____ |
| City _____ Region _____ Postal Code _____ Country _____ | Application _____ |
| MATERIALS REPORTING | |
| Has customer-required Substances of Concern information been reported? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> n/a | |
| Submitted by IMDS or other customer format: _____ | |
| Are polymeric parts identified with appropriate ISO marking codes? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> n/a | |
| REASON FOR SUBMISSION (Check at least one) | |
| <input type="checkbox"/> Initial submission <input type="checkbox"/> Engineering Change(s) <input type="checkbox"/> Tooling: Transfer, Replacement, Refurbishment, or additional <input type="checkbox"/> Correction of Discrepancy <input type="checkbox"/> Tooling Inactive > than 1 year | <input type="checkbox"/> Change to Optional Construction or Material <input type="checkbox"/> Sub-Supplier or Material Source Change <input type="checkbox"/> Change in Part Processing <input type="checkbox"/> Parts produced at Additional Location <input type="checkbox"/> Other - please specify _____ |
| REQUESTED SUBMISSION LEVEL (Check one) | |
| <input type="checkbox"/> Level 1 - Warrant only (and for designated appearance items, an Appearance Approval Report) submitted to customer. | |
| <input type="checkbox"/> Level 2 - Warrant with product samples and limited supporting data submitted to customer. | |
| <input type="checkbox"/> Level 3 - Warrant with product samples and complete supporting data submitted to customer. | |
| <input type="checkbox"/> Level 4 - Warrant and other requirements as defined by customer. | |
| <input type="checkbox"/> Level 5 - Warrant with product samples and complete supporting data reviewed at organization's manufacturing location. | |
| SUBMISSION RESULTS | |
| The results for <input type="checkbox"/> dimensional measurements <input type="checkbox"/> material and functional tests <input type="checkbox"/> appearance criteria <input type="checkbox"/> statistical process package | |
| These results meet all design record requirements: <input type="checkbox"/> Yes <input type="checkbox"/> No (If "No" - Explanation Required) | |
| Mold / Cavity / Production Process _____ | |
| DECLARATION | |
| I affirm that the samples represented by this warrant are representative of our parts and have been made to the applicable customer drawings and specifications and are made from specified materials on regular production tooling. I also certify that documented evidence of such compliance is on file and available for your review. I have noted any deviation from this declaration below. | |
| EXPLANATION/COMMENTS: _____ | |
| Is each Customer Tool properly tagged and numbered? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> n/a | |
| Organization Authorized Signature _____ Date _____ | |
| Print Name _____ Phone No. _____ Fax No. _____ | |
| Title _____ E-mail _____ | |
| FOR CUSTOMER USE ONLY (IF APPLICABLE) | |
| PPAP Warrant Disposition: <input type="checkbox"/> Approved <input type="checkbox"/> Rejected <input type="checkbox"/> Other _____ | |
| Customer Signature _____ Date _____ | |
| Print Name _____ Customer Tracking Number (optional) _____ | |

| | | |
|---|--|------------------|
| Zoppas Industries  | FUNCTIONAL SPECIFICATION | 0.40.81 |
| | <u>PRODUCTION PART APPROVAL PROCESS</u> <u>(PPAP)</u> | Rev.: 2 |
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| | | Pagina: 25/26 |

| | | | |
|---|---|--|--|
|  | | Part Submission Warrant DEVIATION SHEET | |
| Part Number: | | Part Name: | |
| Ref. No. | Reason of deviation/ Correction request | | |
| | | | |

PRODUCTION PART APPROVAL PROCESS
(PPAP)**PPAP Documents****From:****To:**

Part Number:

Customer's Part Number:

Revision Level:

Samples with PPAP

Yes

No

Samples Separate

Yes

No

Shipping Carrier:

Tracking Number:

PPAP Samples**From:****To:**

Part Number:

Customer's Part Number:

Revision Level:

PPAP PSW Dated:

Multiple boxes

Yes

No

Number of samples:

PRODUCTION PART APPROVAL PROCESS
(PPAP)

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Feasibility Commitment

Date:

Revision:

| | | | |
|-------------------------|--|------------------------|--|
| Customer: | | Irca drawing: | |
| Customer drawing : | | Irca code: | |
| Customer part numb.: | | Irca part description: | |
| Cust. part description: | | | |

Considerations

The drawing, 3D model and/or specifications provided by the customer have been used as a basis for analyzing the organization's ability to meet all specified requirements. All "no" answers are supported with attached comments identifying concerns and/or product changes to enable the organization to meet the specified requirements.

| # | YES | NO | N/A | Description |
|----|-----|----|-----|--|
| 1 | | | | Does the product conform with the IRCA technical documentation (drawings, technical specifications), documentation made according with customer's requirements ? |
| 2 | | | | Are all the development documents available (PFMEA, control plan, work instructions, etc.)? |
| 3 | | | | IRCA technologies and knowhow guarantee necessary experience for the production of the product? |
| 4 | | | | Can the product be manufactured according to the local safety standard rules for workers and environment? |
| 5 | | | | Are all the special step process approved, evaluated and monitorized? Special characteristics included? |
| 6 | | | | Can the product be manufactured with process capability that meet the requirements? |
| 7 | | | | Is there adequate manufacturing capacity to produce the product? |
| 8 | | | | Does the design allow the use of efficient material handling techniques? |
| | | | | Can the product be manufactured within normal cost parameters? |
| 10 | | | | - Costs for manufacturing? |
| 11 | | | | - Costs for tooling? |
| 12 | | | | - Alternative manufacturing methods? |
| 13 | | | | Is all the measuring equipment capable for the product realization? |
| 14 | | | | All the processes necessary for the production of product run in IRCA/ZIR plant? |
| 15 | | | | External processes can guarantee the necessary capability? |
| 16 | | | | Logistic organization guarantee the correct management of the finished products(transport, stock, etc)? |

Conclusion

| | | |
|--|---------------------|--|
| | Feasible | Product can be produced as specified with no revisions. |
| | Feasible | Changes recommended (see attached or comments). |
| | Not Feasible | Design revision required to produce product within the specified requirements. |

Comments

| |
|--|
| |
|--|

Quality MGT

Q.254 rev. 0